S-NET Connect 6

New Installation and Configuration Guide

PC & MAC

1100 Woodfield Rd, Ste. 101
Schaumburg, IL 60173

www.snetconnect.com
support@snetconnect.com

(866) 404-SNET
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DOWNLOAD AND INSTALL S-NET CONNECT

1. Visit the S-NET Communications website to access the newest download link for the application at https://www.snetconnect.com/support/manuals/.

Select the S-NET Connect Desktop application that fits your needs and click on the **Download** button.

Select the **.exe** file for Window PC

Select the **.dmg** file for MAC iOS

Select the **.msi** option for Windows Admin
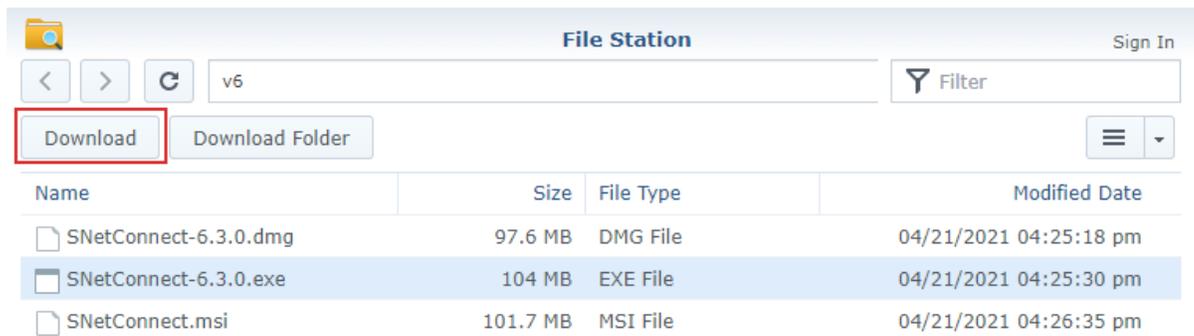
2. Wait for it to finish downloading and select **Open.**
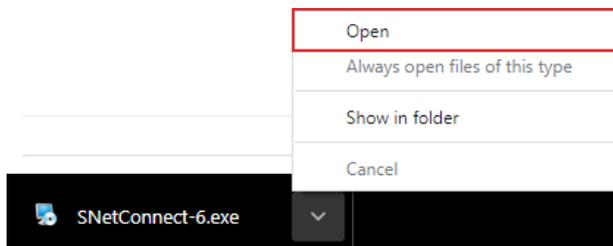
You can also access the newly downloaded app in the folder where you selected to download it. Double click the icon to open.

3. Depending on your security settings and the version of your current operating system, you may receive a security warning. Click on **More Info**. Then click on **Run Anyway** to proceed with the installation process.
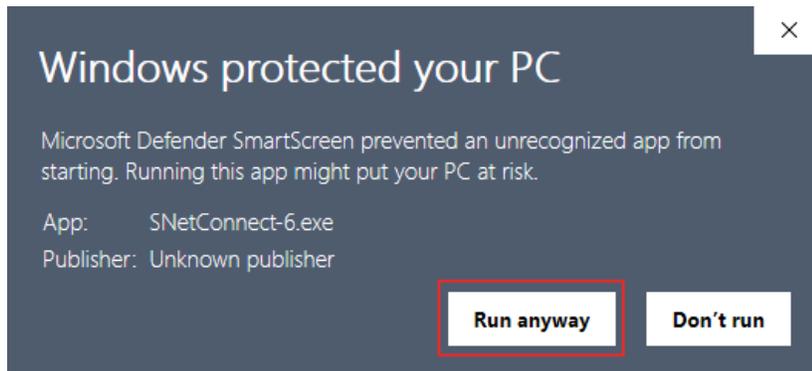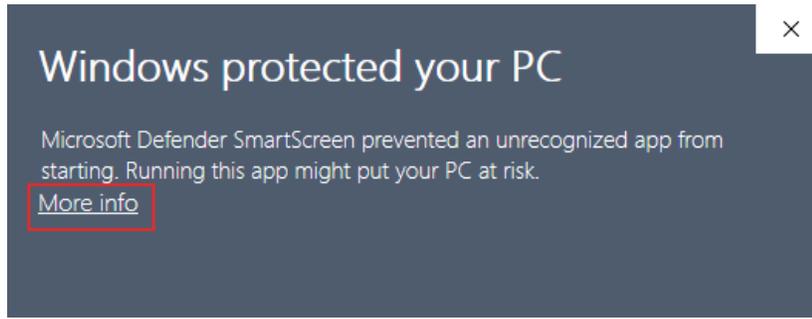
4. Click **Next** to start the installation wizard..

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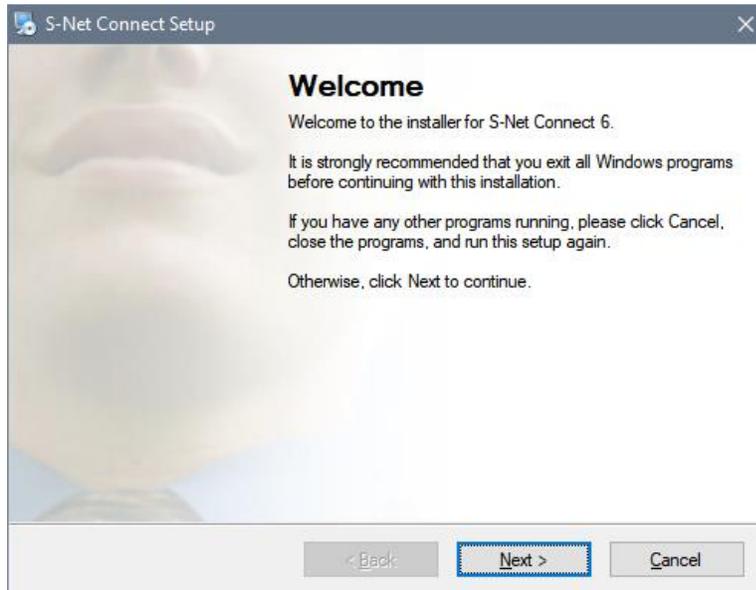
5. Select I agree to the End User License Agreement and click Next.
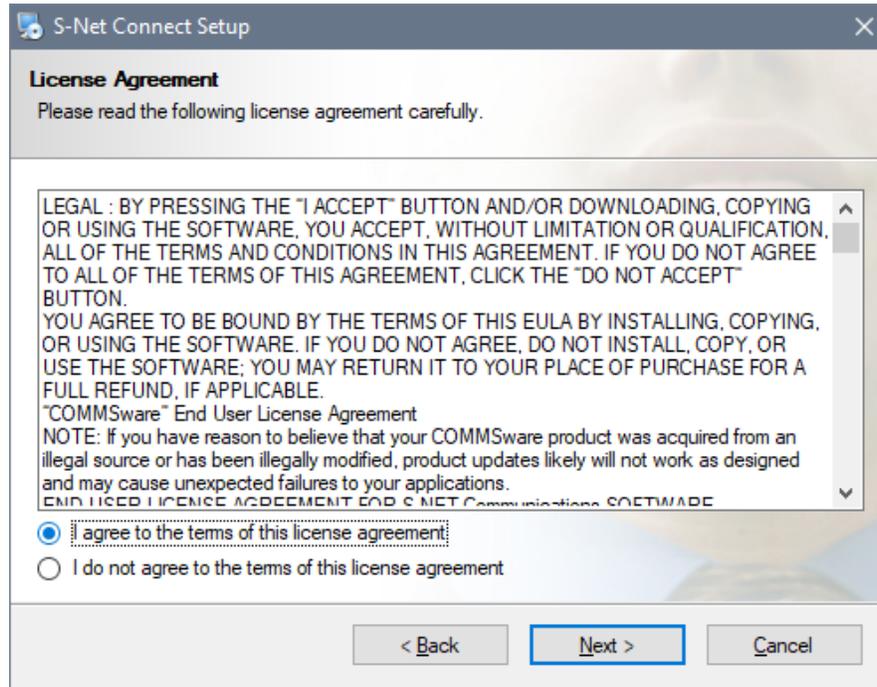
6. Select a folder where you would like to install the application.

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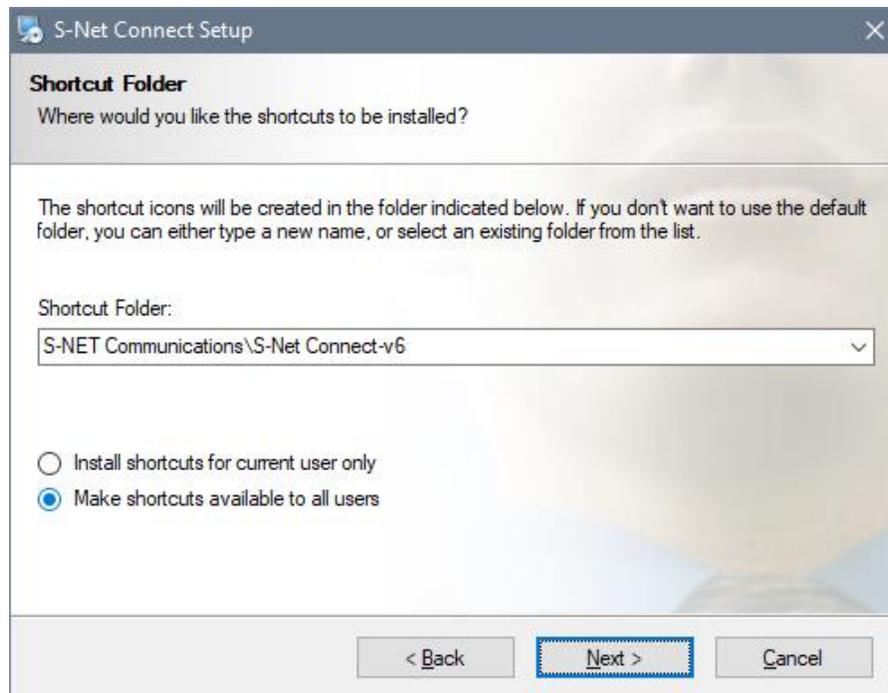
7. Determine whether your application shortcut should be available to one user only, or to all users of the computer. Click Next when ready.
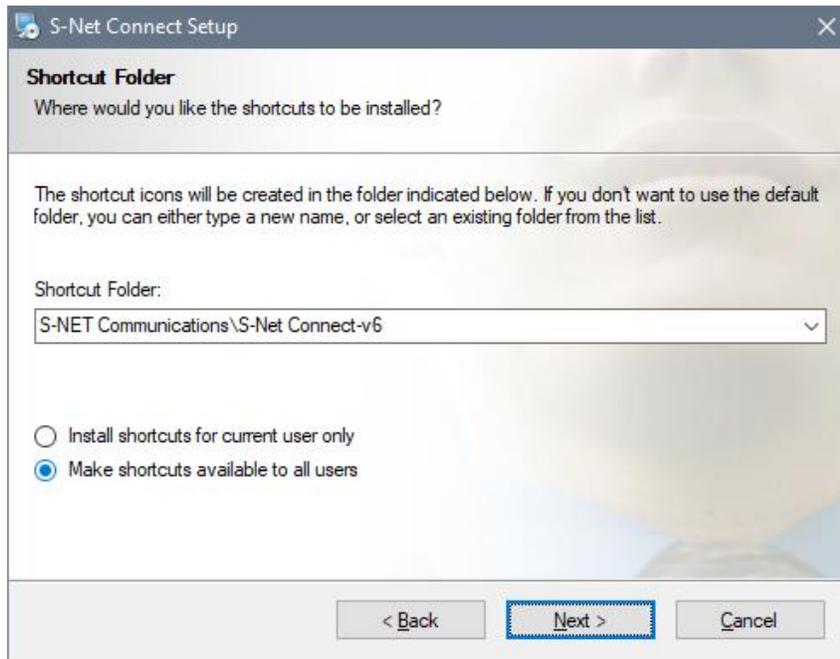
8. Double-check your settings and Click Next.

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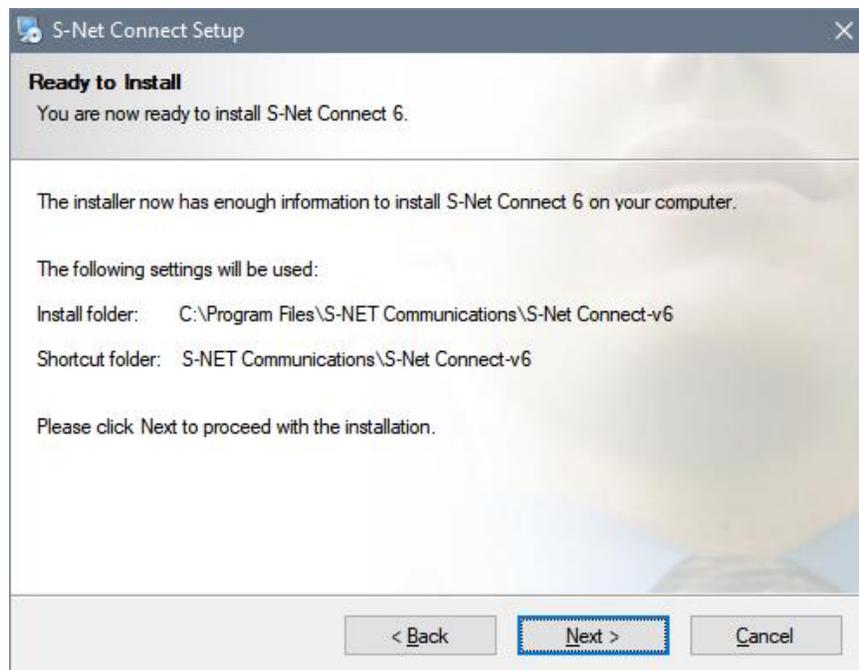
9. Click **OK** to close S-NET Connect.
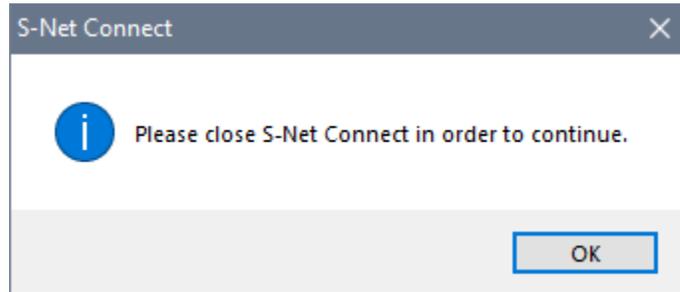
10. Click on **Next** and the installation process will start.

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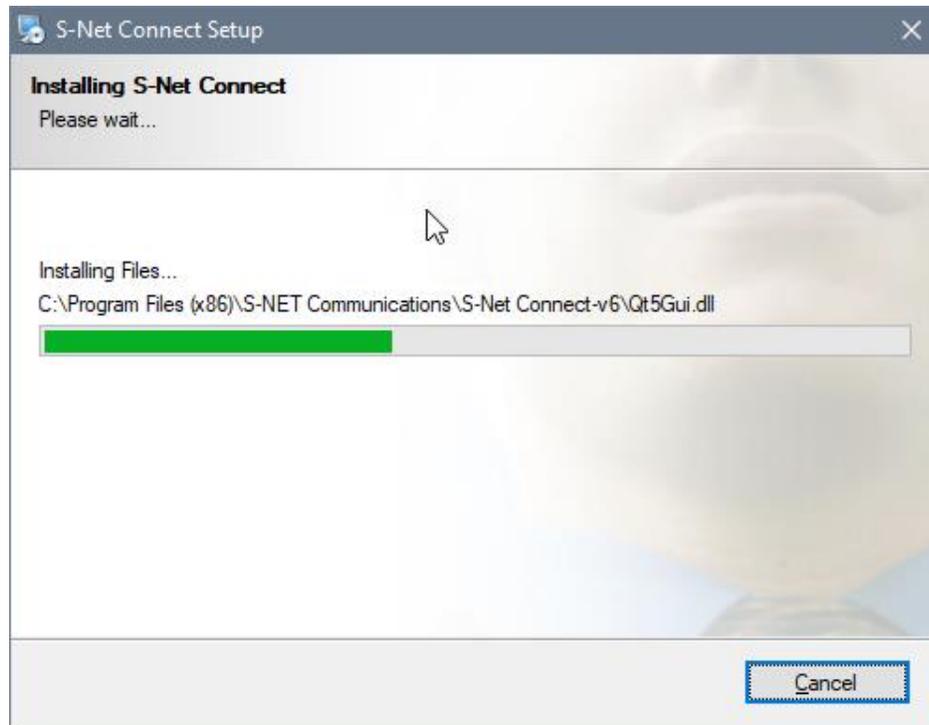
11. When the installation process is complete, click Finish to exit.
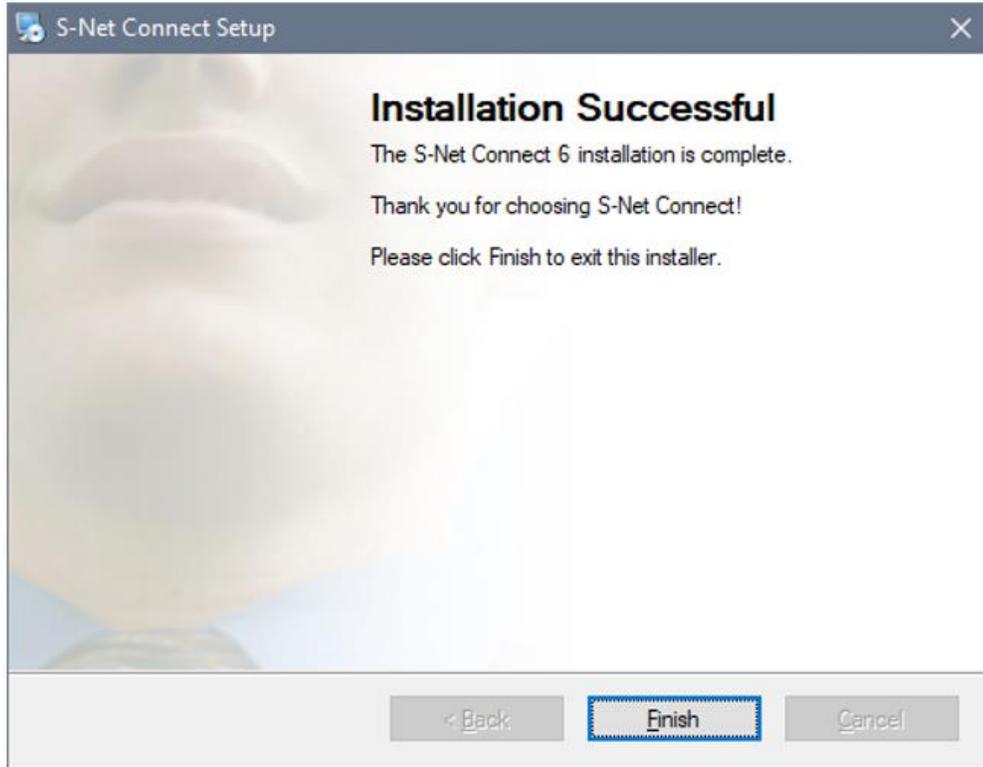
12. After the installation is complete, find the S-NET Connect v6 application shortcut on your computer desktop. Double click the icon to open the application.

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SETTING UP YOUR S-NET CONNECT PROFILE*

*Please note that to perform this step successfully, you will need to contact your system administrator or the S-NET Customer Support Team for login credentials.

1. After opening the S-NET Connect application for the first time, press **Next** to start the Profile Wizard.
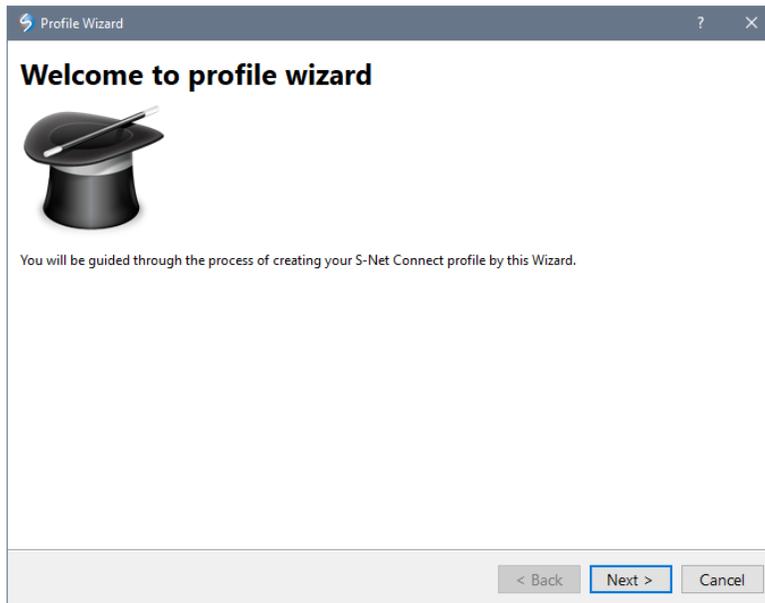
2. Create a profile name and press **Next**.

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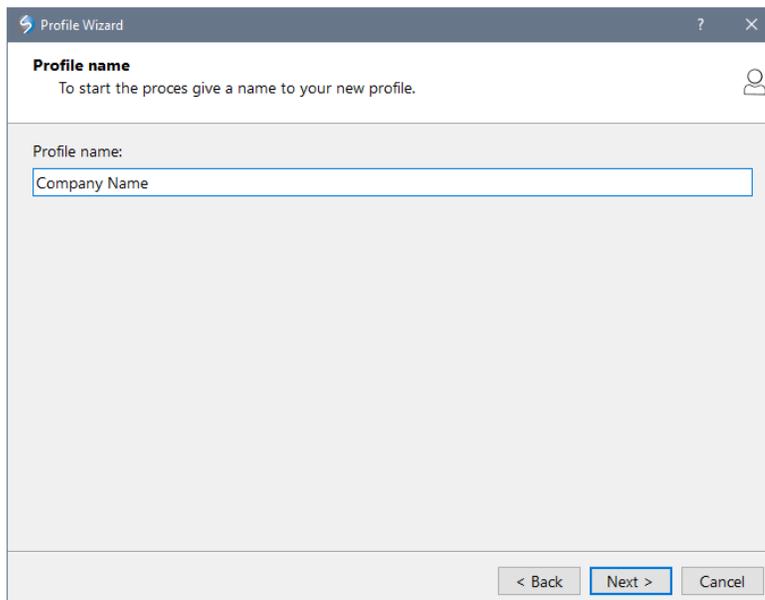
3. Enter your work email address and the temporary password provided by the S-NET Communications technical team to first-time users.
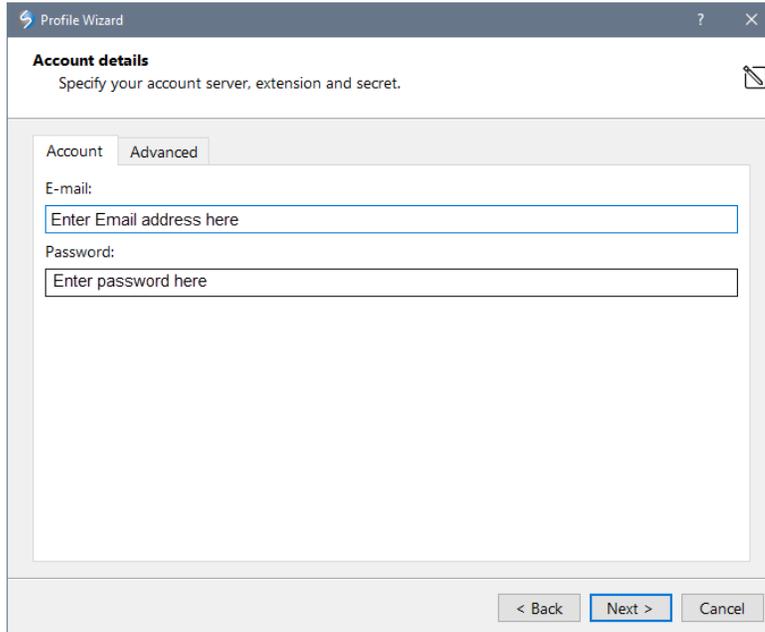
4. Press the **Advanced** tab of the Profile Wizard to enter the server information. Enter the Login Server address provided by the S-NET technical team and leave the SIP Proxy blank. Uncheck 'Use Proxy settings from the Operating System'. When done, press **Next**.

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5. Once you have successfully entered your login credentials, you will be prompted to create a new password for your account. Your password needs to include at least **1 uppercase letter, 1 lower case letter, 1 number and 1 symbol**. Chose a new password, re-type it to confirm and click OK.
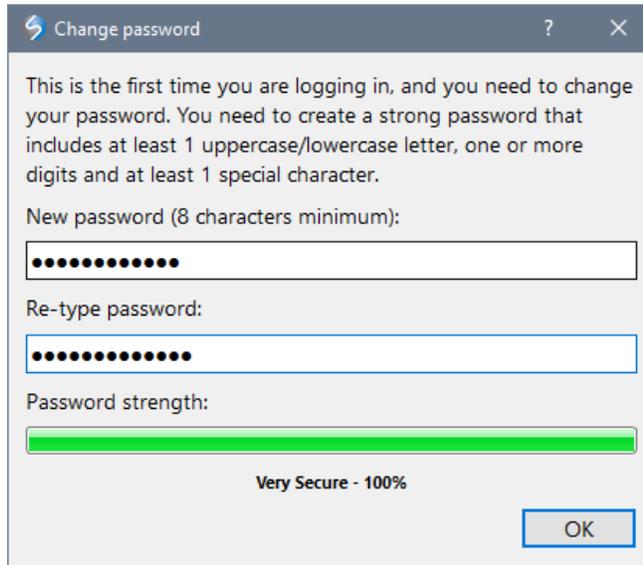
6. Select your default call destination. Choose whether you would like inbound calls to be directed to your desk phone, your S-NET Connect desktop application, or both. When you are happy with your settings, click Next.
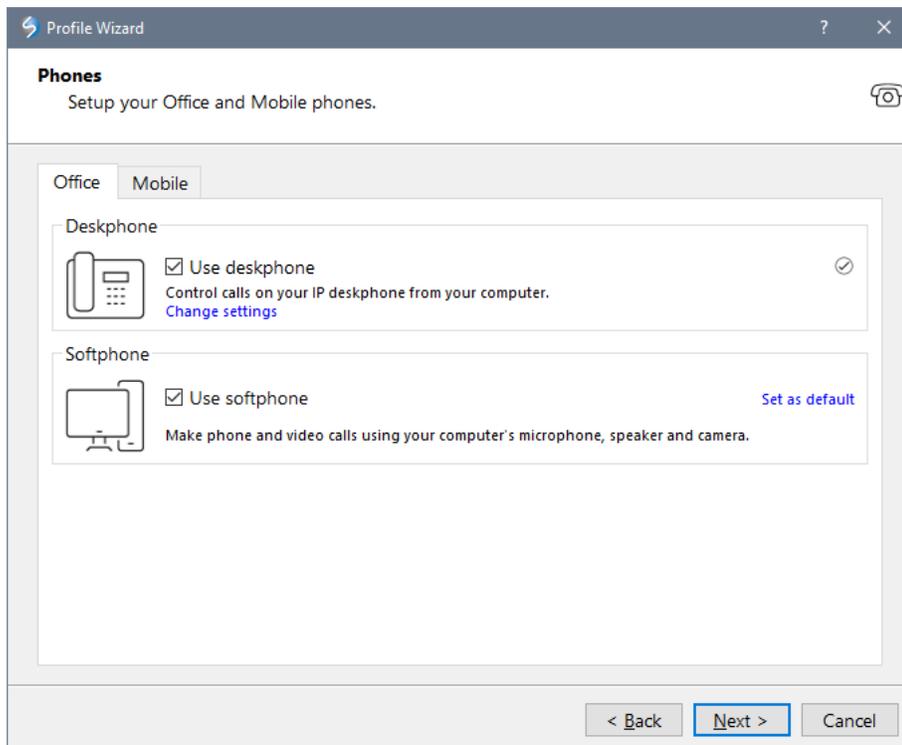
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7. Review the installation summary and press the Finish button.
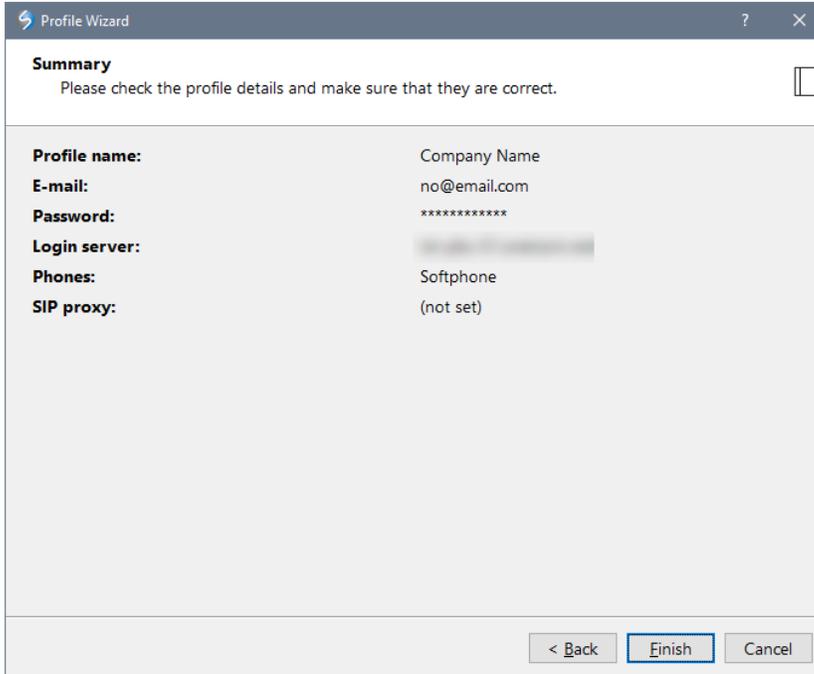
8. When the S-NET Connect application starts, enter your email, the password you selected and click Login.