

# S-NET Connect 6

New Installation and Configuration Guide

## PC & MAC



#### DOWNLOAD AND INSTALL S-NET CONNECT

1. Visit the S-NET Communications website to access the newest download link for the application at <a href="https://www.snetconnect.com/support/manuals/">https://www.snetconnect.com/support/manuals/</a>.

#### Download Applications



Select the S-NET Connect Desktop application that fits your needs and click on the **Download** button.

Select the .exe file for Window PC

Select the .dmg file for MAC iOS

Select the .msi option for Windows Admin

	Fi	le Station	Sign In
< > C v6			<b>Y</b> Filter
Download Download Folder			
Name	Size	File Type	Modified Date
SNetConnect-6.3.0.dmg	97.6 MB	DMG File	04/21/2021 04:25:18 pm
SNetConnect-6.3.0.exe	104 MB	EXE File	04/21/2021 04:25:30 pm
SNetConnect.msi	101.7 MB	MSI File	04/21/2021 04:26:35 pm

2. Wait for it to finish downloading and select **Open.** 



You can also access the newly downloaded app in the folder where you selected to download it. Double click the icon to open.





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3. Depending on your security settings and the version of your current operating system, you may receive a security warning. Click on **More Info**. Then click on **Run Anyway** to proceed with the installation process.

Windows protected your PC Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk. More info	×
Windows protected your PC Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk. App: SNetConnect-6.exe Publisher: Unknown publisher	×
Run anyway Don't ru	n

4. Click **Next** to start the installation wizard..





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5. Select I agree to the End User License Agreement and click Next.



6. Select a folder where you would like to install the application.

S-Net Connect Setup		
hortcut Folder		
Where would you like the shortcut	s to be installed?	
The shortcut icons will be created older, you can either type a new r	in the folder indicated below. If you o name, or select an existing folder from	lon't want to use the defau the list.
Shortcut Folder:		
S-NET Communications\S-Net Co	nnect-v6	
Install shortcuts for current use	er only	
) Install shortcuts for current use Make shortcuts available to al	er only I users	



7. Determine whether your application shortcut should be available to one user only, or to all users of the computer. Click **Next** when ready.

S-Net Connect Setup			×
Shortcut Folder Where would you like the shortcu	ts to be installed?		
The shortcut icons will be creater folder, you can either type a new Shortcut Folder:	l in the folder indicated below name, or select an existing fo	. If you don't want to use Ider from the list.	e the default
S-NET Communications\S-Net C	onnect-v6		~
<ul> <li>Install shortcuts for current us</li> <li>Make shortcuts available to a</li> </ul>	er only ill users		
	< <u>B</u> ack	<u>N</u> ext >	<u>C</u> ancel

8. Double-check your settings and Click Next.

🞭 S-Net Conne	ect Setup	×
Ready to Insta You are now rea	all ady to install S-Net Connect 6.	
The installer nov	v has enough information to install S-Net Connect 6 on your computer.	~
The following se	attings will be used:	
Install folder:	C:\Program Files\S-NET Communications\S-Net Connect-v6	
Shortcut folder:	S-NET Communications\S-Net Connect-v6	
Please click Ne:	xt to proceed with the installation.	
	< <u>B</u> ack <u>N</u> ext > <u>C</u> anc	zel



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9. Click **OK** to close S-NET Connect.



10. Click on **Next** and the installation process will start.

S-Net Connect Setup		>
nstalling S-Net Connect		
Please wart		
	Ν	
nstalling Files	N	
:\Program Files (x86)\S-NE	T Communications\S-Net Connect-v6	\Qt5Gui.dll
		Canad
		E Cancer



11. When the installation process is complete, click **Finish** to exit.



12. After the installation is complete, find the S-NET Connect v6 application shortcut on your computer desktop. Double click the icon to open the application.





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### SETTING UP YOUR S-NET CONNECT PROFILE\*

\*Please note that to perform this step successfully, you will need to contact your system administrator or the S-NET Customer Support Team for login credentials.

1. After opening the S-NET Connect application for the first time, press **Next** to start the Profile Wizard.

🗲 Profile Wizard	?	×
Welcome to profile wizard		
You will be guided through the process of creating your S-Net Connect profile by this Wizard.		
< Back Next >	Cano	el

2. Create a profile name and press **Next**.

Profile Wizard		?	×
Profile name To start the proces give a name to your new profile.			C
Profile name:			
Company Name			
< Back	Next >	Can	cel



3. Enter your work email address and the temporary password provided by the S-NET Communications technical team to first-time users.

9 Profile Wizard		
Account details Specify your account server, extension and secret.		Ø
Account Advanced		
Enter Email address here		٦
Password:		-
Enter password here		٦
		-
< Back Next >	Cano	cel

4. Press the **Advanced** tab of the Profile Wizard to enter the server information. Enter the Login Server address provided by the S-NET technical team and leave the SIP Proxy blank. Uncheck 'Use Proxy settings from the Operating System'. When done, press **Next**.

Profile Wizard	?	×
Account details Specify your account server, extension and secret.		
Account Advanced		
You can specify Login server and/or SIP proxy manually. If not specified, application will try t discover Login server automatically through DNS SRV record.	to	
Login server:		
Enter Server URL		
SIP proxy (leave empty to use server settings):		
Use Provy settings from the Operating System		
< Back Next >	Can	cel



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 Once you have successfully entered your login credentials, you will be prompted to create a new password for your account. Your password needs to include at least 1 uppercase letter, 1 lower case letter, 1 number and 1 symbol. Chose a new password, re-type it to confirm and click OK.

🔶 Change password		×
This is the first time you are logging in, and you need your password. You need to create a strong passwor includes at least 1 uppercase/lowercase letter, one or digits and at least 1 special character.	l to ch d that more	ange
New password (8 characters minimum):		
•••••		
Re-type password:		
•••••		
Password strength:		
Very Secure - 100%		
	0	K

6. Select your default call destination. Choose whether you would like inbound calls to be directed to your desk phone, your S-NET Connect desktop application, or both. When you are happy with your settings, click Next.

9 Profile Wizard		×
Phones Setup your Office and Mobile phones.		6
Office Mobile		
Deskphone		
Use deskphone Control calls on your IP deskphone from your computer. Change settings	$\oslash$	
Softphone		
Use softphone Set as of Make phone and video calls using your computer's microphone speaker and camera.	Jefault	
< <u>B</u> ack <u>N</u> ext >	Cano	:el



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7. Review the installation summary and press the **Finish** button.

≶ Profile Wizard		?	×
Summary Please check the profile details and make sure that they are correct.			
Profile name: E-mail: Password: Login server: Phones: SIP proxy:	Company Name no@email.com ****** Softphone (not set)		
	< <u>B</u> ack <u>F</u> inish	Can	cel

8. When the S-NET Connect application starts, enter your email, the password you selected and click Login.

