



S-NET Connect 6

New Installation and Configuration Guide

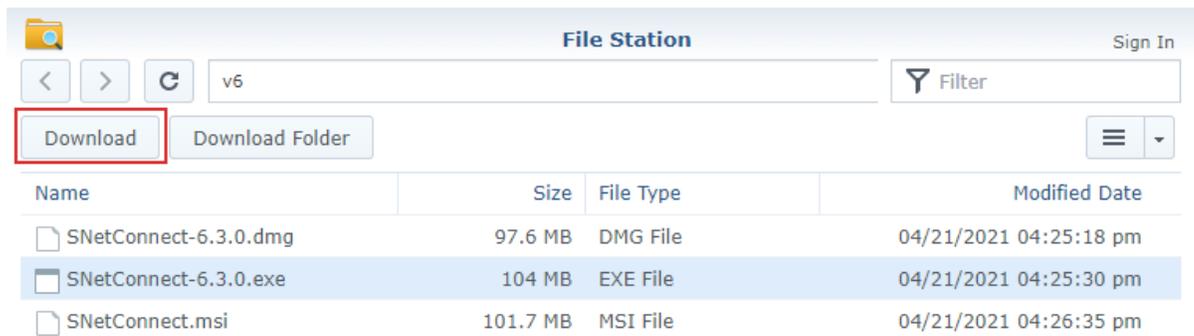
PC & MAC

DOWNLOAD AND INSTALL S-NET CONNECT

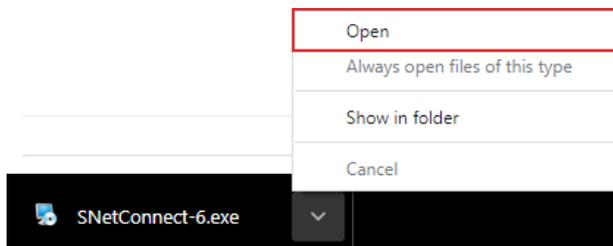
1. Visit the S-NET Communications website to access the newest download link for the application at <https://www.snetconnect.com/support/manuals/>.



- Select the S-NET Connect Desktop application that fits your needs and click on the **Download** button.
- Select the **.exe** file for Window PC
 - Select the **.dmg** file for MAC iOS
 - Select the **.msi** option for Windows Admin



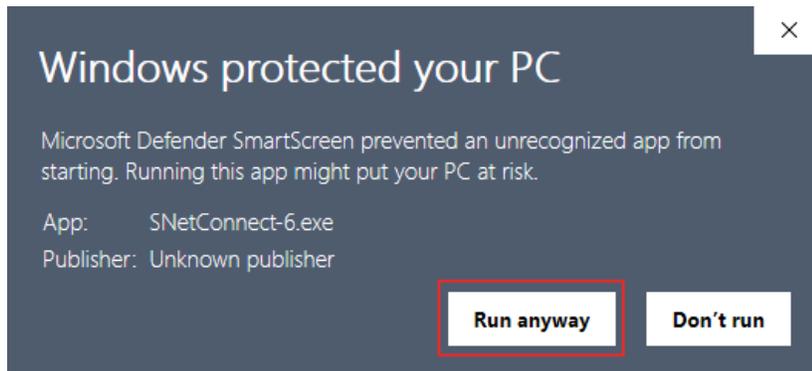
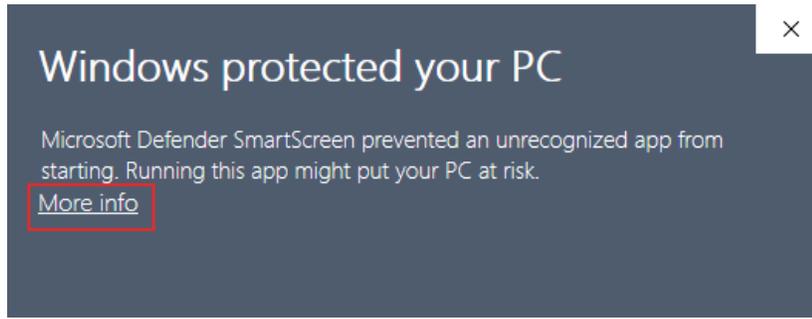
2. Wait for it to finish downloading and select **Open**.



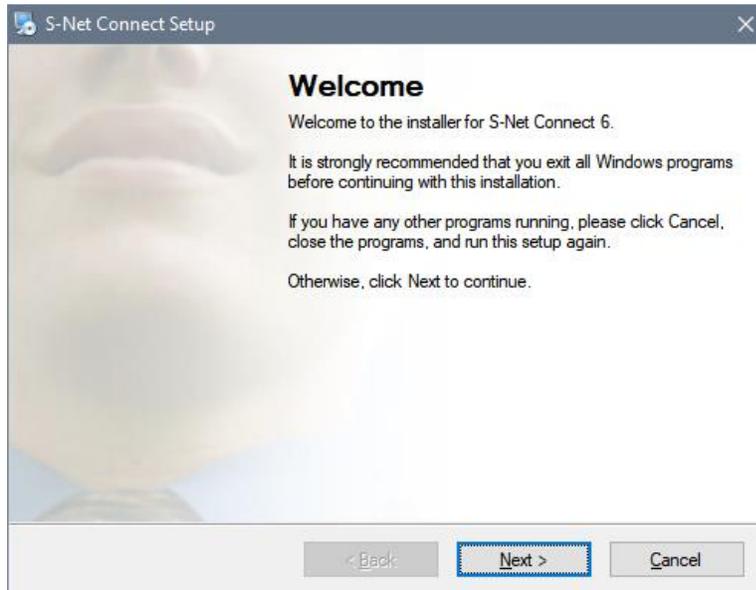
You can also access the newly downloaded app in the folder where you selected to download it. Double click the icon to open.



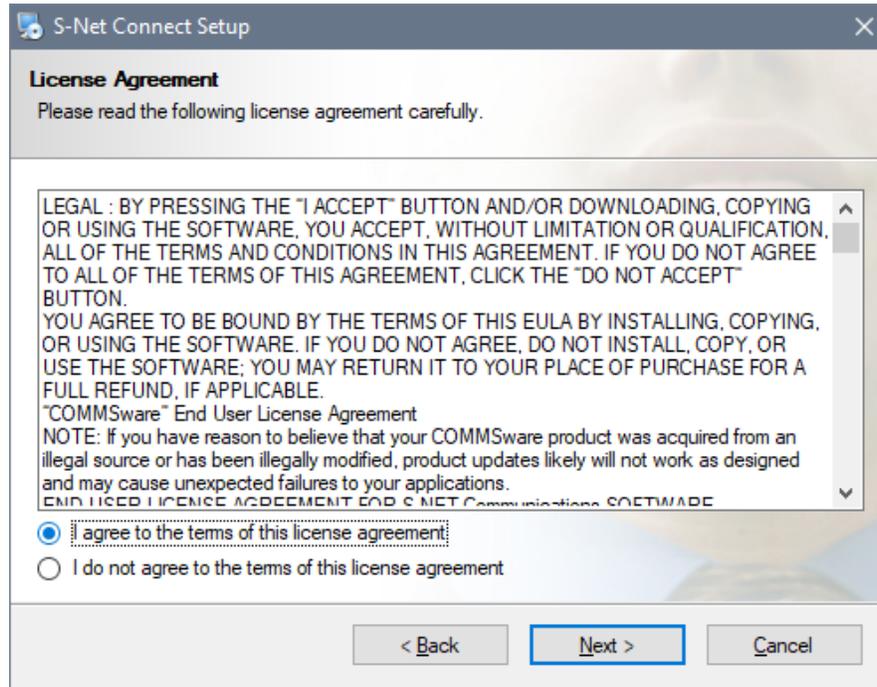
3. Depending on your security settings and the version of your current operating system, you may receive a security warning. Click on [More Info](#). Then click on [Run Anyway](#) to proceed with the installation process.



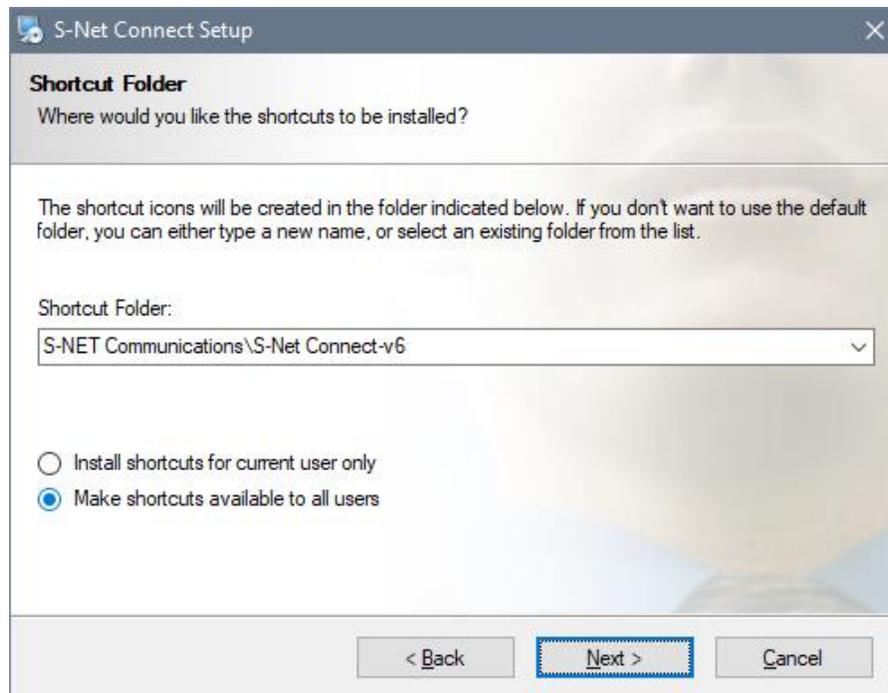
4. Click [Next](#) to start the installation wizard..



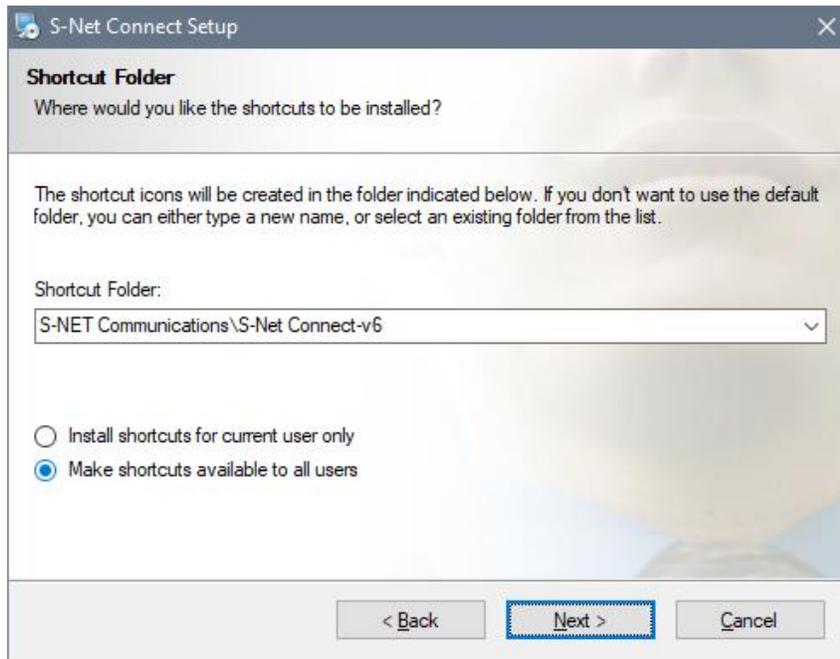
5. Select **I agree to the End User License Agreement** and click **Next**.



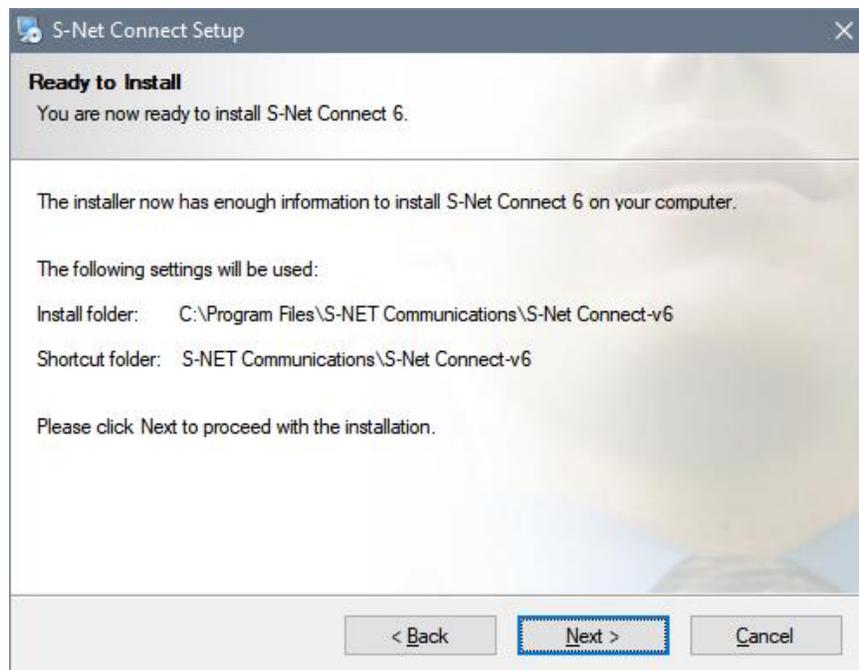
6. Select a folder where you would like to install the application.



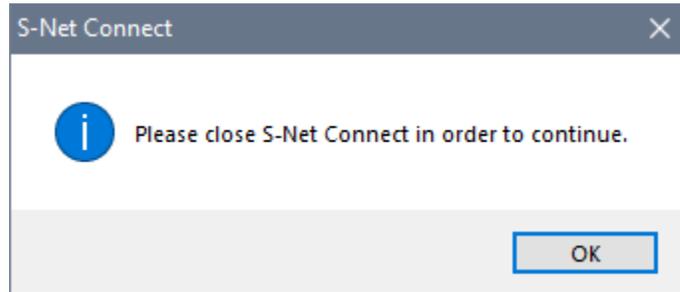
- Determine whether your application shortcut should be available to one user only, or to all users of the computer. Click **Next** when ready.



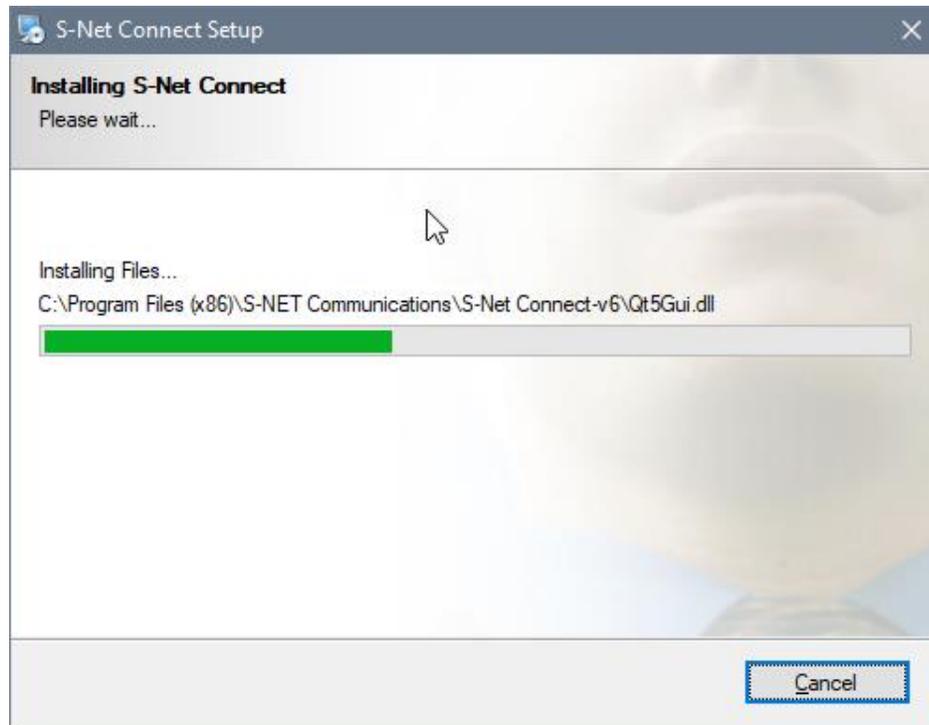
- Double-check your settings and Click **Next**.



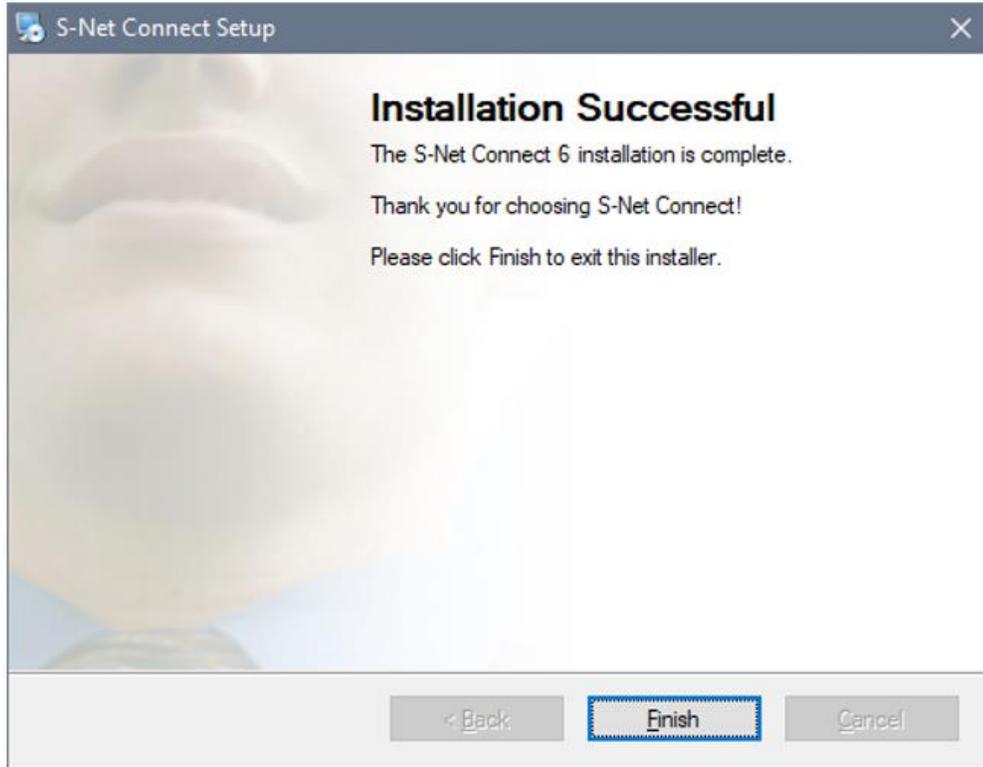
9. Click **OK** to close S-NET Connect.



10. Click on **Next** and the installation process will start.



11. When the installation process is complete, click **Finish** to exit.



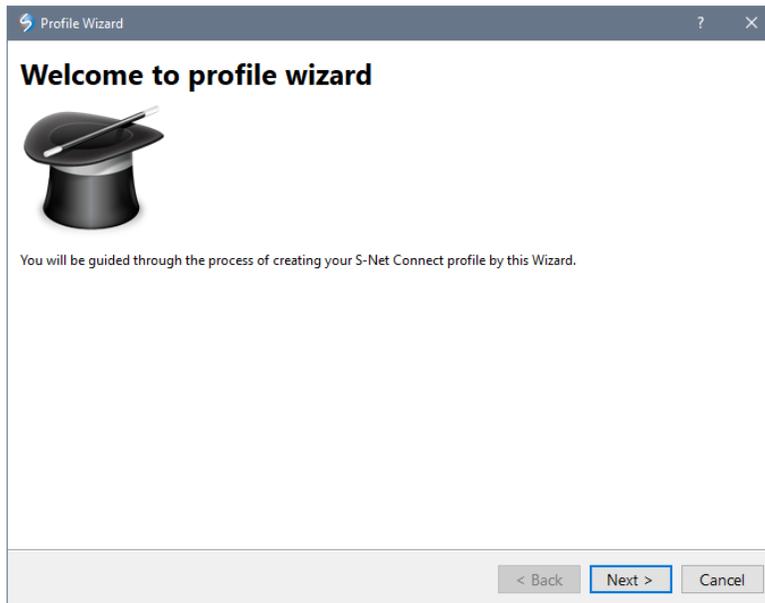
12. After the installation is complete, find the S-NET Connect v6 application shortcut on your computer desktop. Double click the icon to open the application.



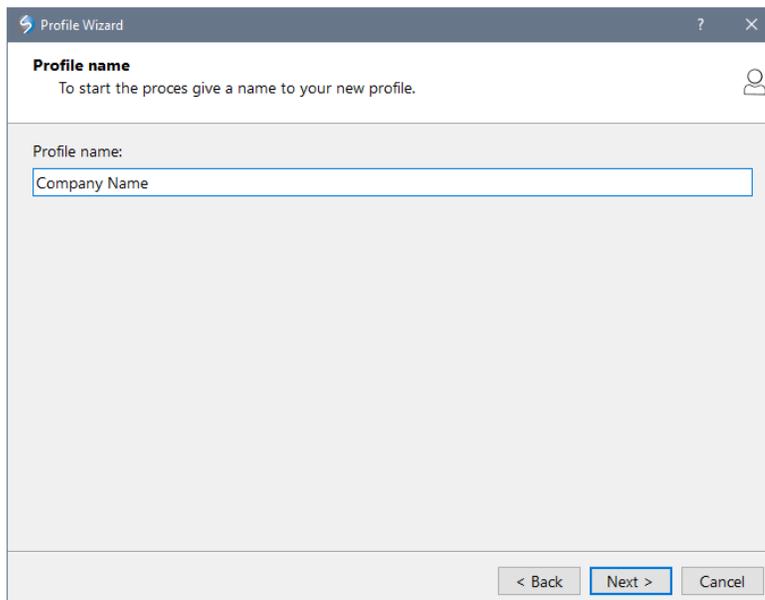
SETTING UP YOUR S-NET CONNECT PROFILE*

*Please note that to perform this step successfully, you will need to contact your system administrator or the S-NET Customer Support Team for login credentials.

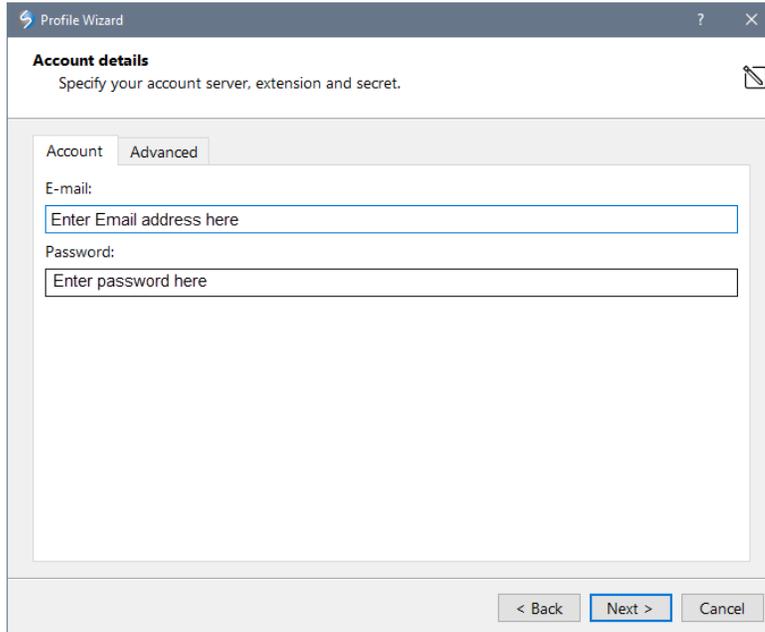
1. After opening the S-NET Connect application for the first time, press **Next** to start the Profile Wizard.



2. Create a profile name and press **Next**.

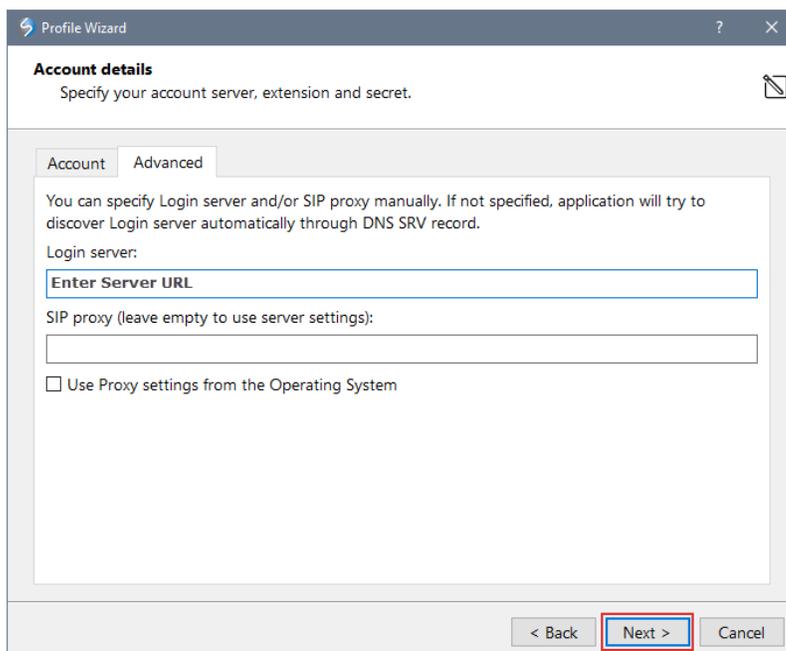


3. Enter your work email address and the temporary password provided by the S-NET Communications technical team to first-time users.



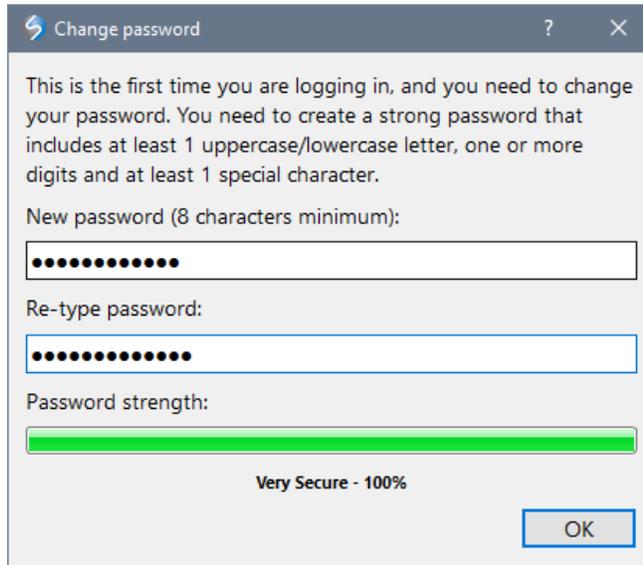
The screenshot shows the 'Profile Wizard' window with the 'Account details' tab selected. The window title is 'Profile Wizard'. Below the title bar, it says 'Account details' and 'Specify your account server, extension and secret.' There are two tabs: 'Account' and 'Advanced'. The 'Account' tab is active. It contains two text input fields: 'E-mail:' with the placeholder 'Enter Email address here' and 'Password:' with the placeholder 'Enter password here'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

4. Press the **Advanced** tab of the Profile Wizard to enter the server information. Enter the Login Server address provided by the S-NET technical team and leave the SIP Proxy blank. Uncheck 'Use Proxy settings from the Operating System'. When done, press **Next**.



The screenshot shows the 'Profile Wizard' window with the 'Advanced' tab selected. The window title is 'Profile Wizard'. Below the title bar, it says 'Account details' and 'Specify your account server, extension and secret.' There are two tabs: 'Account' and 'Advanced'. The 'Advanced' tab is active. It contains a text area with the text: 'You can specify Login server and/or SIP proxy manually. If not specified, application will try to discover Login server automatically through DNS SRV record.' Below this are two text input fields: 'Login server:' with the placeholder 'Enter Server URL' and 'SIP proxy (leave empty to use server settings):'. At the bottom, there is a checkbox labeled 'Use Proxy settings from the Operating System' which is unchecked. At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a red box.

5. Once you have successfully entered your login credentials, you will be prompted to create a new password for your account. Your password needs to include at least **1 uppercase letter, 1 lower case letter, 1 number and 1 symbol**. Chose a new password, re-type it to confirm and click **OK**.



Change password

This is the first time you are logging in, and you need to change your password. You need to create a strong password that includes at least 1 uppercase/lowercase letter, one or more digits and at least 1 special character.

New password (8 characters minimum):

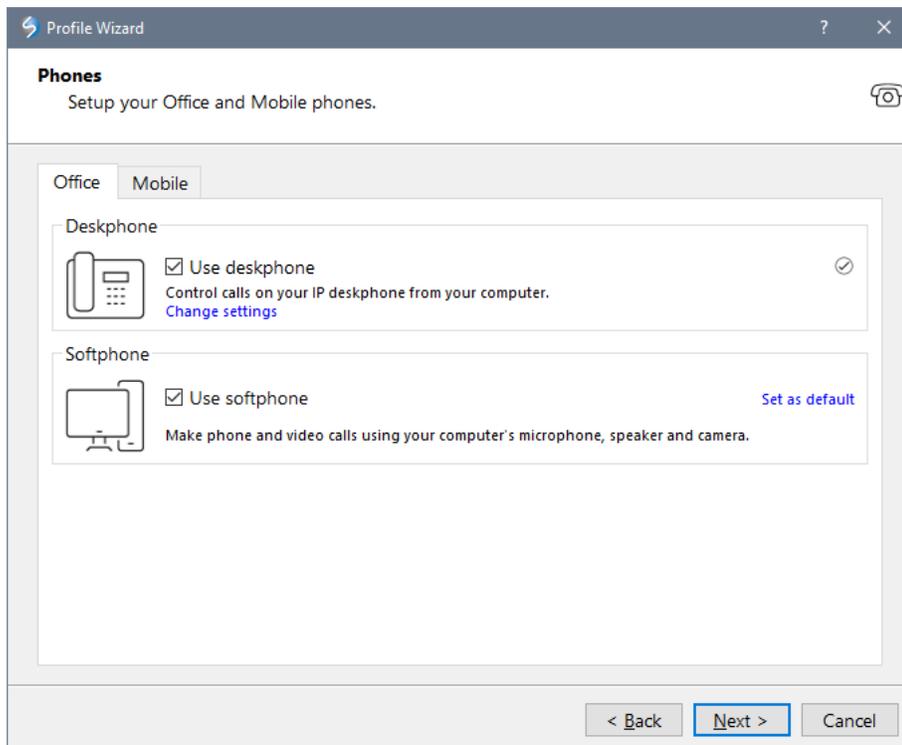
Re-type password:

Password strength:

Very Secure - 100%

OK

6. Select your default call destination. Choose whether you would like inbound calls to be directed to your desk phone, your S-NET Connect desktop application, or both. When you are happy with your settings, click **Next**.



Profile Wizard

Phones
Setup your Office and Mobile phones.

Office Mobile

Deskphone

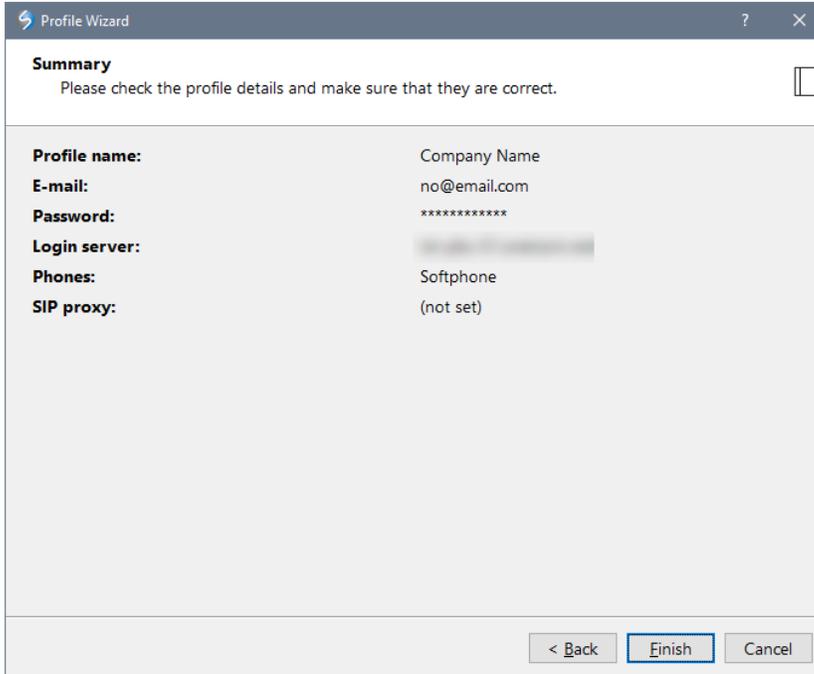
Use deskphone
Control calls on your IP deskphone from your computer.
[Change settings](#)

Softphone

Use softphone [Set as default](#)
Make phone and video calls using your computer's microphone, speaker and camera.

< Back Next > Cancel

- Review the installation summary and press the **Finish** button.



- When the S-NET Connect application starts, enter your email, the password you selected and click **Login**.

